

Offline upgrade GstarCAD on the same computer

1264 GstarCAD Malaysia June 30, 2021 [Update and Upgrade](#) 0 2715

If your computer is not connected to the internet, you can use the activation file (XML file) to upgrade to the latest GstarCAD manually.

First, you need to contact your distributor and provide the License serial number and the upgrade version, after you get the reply, follow the steps below to upgrade to the latest GstarCAD manually.

1. Click Manual Activation (M) and select a version of GstarCAD (Professional, Standard, and Academic).

The screenshot shows the 'GstarCAD License Activation' window. On the left sidebar, under the 'License Key(L)' section, 'Manual Activation(M)' is selected and highlighted with a red box. Below this, under the 'Product Version:' section, 'Professional' is selected with a radio button, also highlighted with a red box. The main area contains instructions: 'If there is a license of higher version existing please [ACTIVATE](#) it directly. For a new activation please input license key and move to next steps.' Below this is a 'License Key' input field consisting of eight empty boxes. A list of steps follows: 1. [GENERATE](#) request file; 2. Upload request file to <http://support.gstar-cad.net/fixnet/login.html> and get license file(or send request file to your local distributor / reseller from whom you purchased GstarCAD products and get license file); 3. [LOAD](#) license file and click Activate button. Below the steps is a large empty text box for the license file path. At the bottom right of the main area is a blue 'Activate' button. At the very bottom of the window are two buttons: 'Back(K)' and 'Exit(E)'.

2. Input your license key (serial number) and click the GENERATE button to get the "request file" and save it.

GstarCAD License Activation

License Key(L)

Online Activation(O)

Manual Activation(M)

Network License(N)

Borrow License(B)

USB Dongle(D)

Product Version:

- Professional
- Standard
- Academic

If there is a license of higher version existing please [ACTNATE](#) it directly. For a new activation please input license key and move to next steps.

License Key

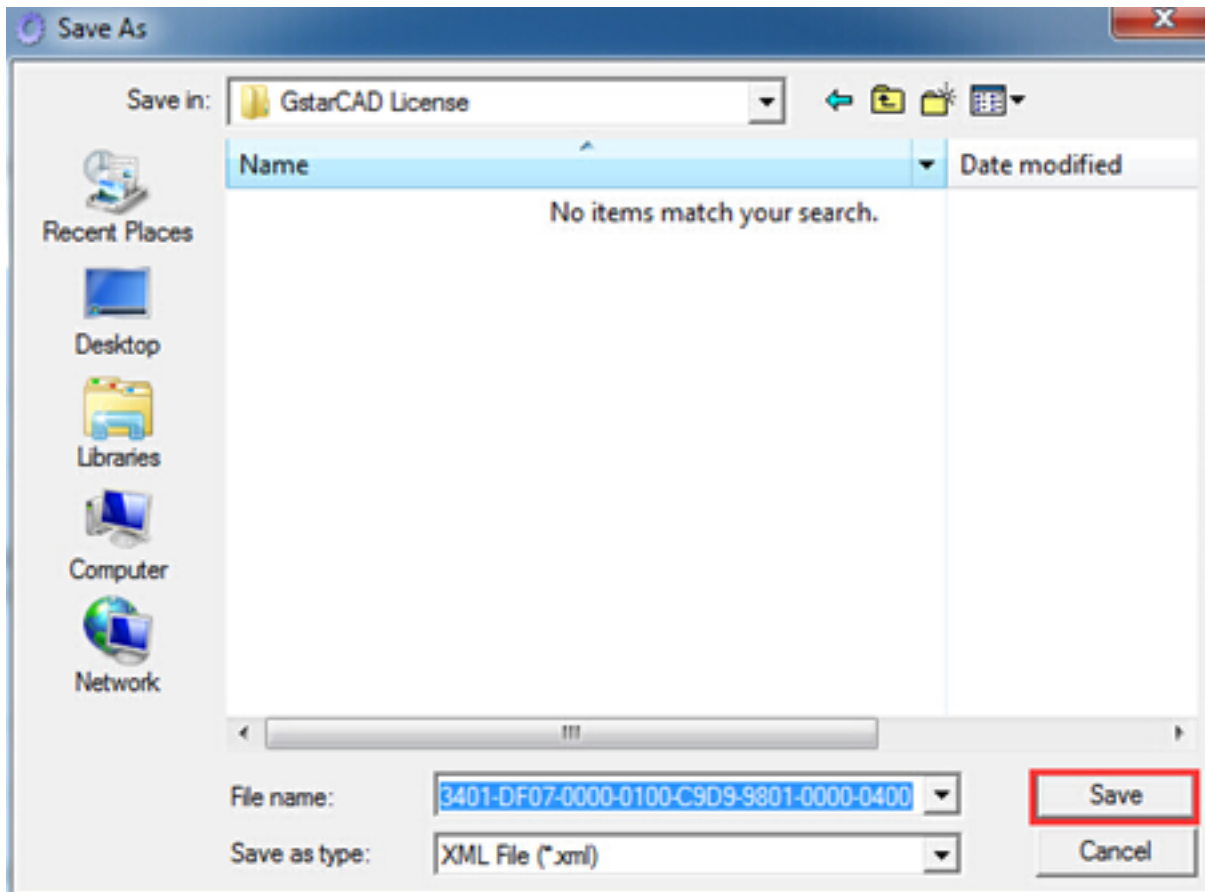
3401	DF07	0000	0100	C9D9	9801	0000	0400
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- [GENERATE](#) request file
- Upload request file to <http://support.gstarcad.net/filesnet/login.html> and get license file (or send request file to your local distributor / reseller from whom you purchased GstarCAD products and get license file)
- [LOAD](#) license file and click Activate button

Activate

Back(K) Exit(E)

3. There are 2 ways to acquire a license file with the saved request file:

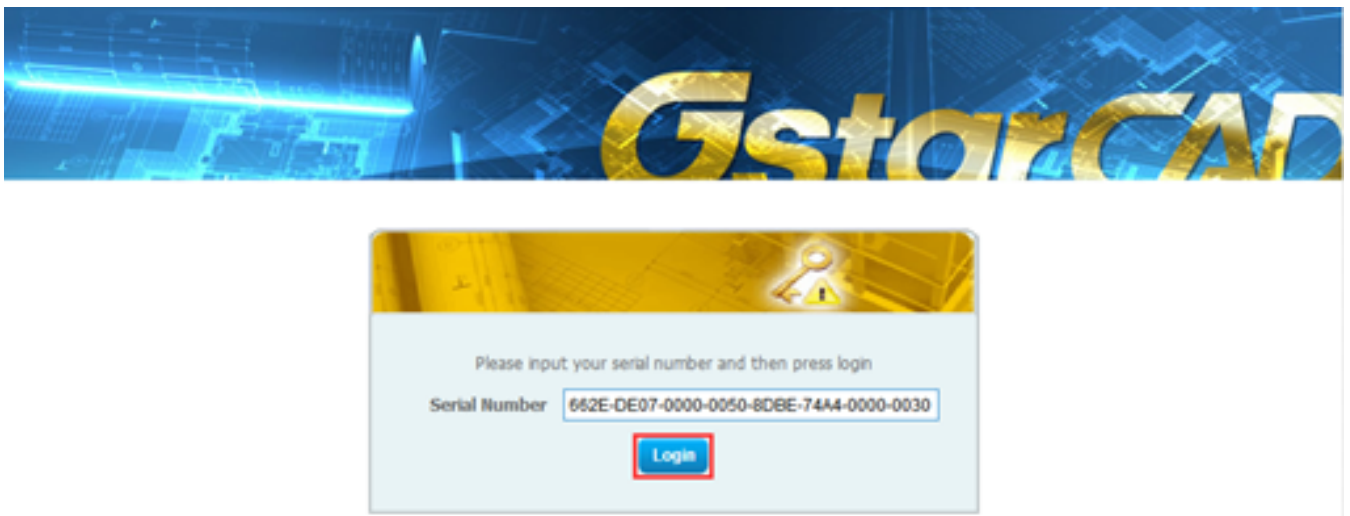


Option 1: E-mail


You can send the "request file" to your local GstarCAD distributor to get the license file.

Option 2: Online Service

- (1) Login to GstarCAD online service center: <https://support.gstarcad.net/flexnet/login.html>
- (2) Input your license key(serial number) and click the Login button to continue.



- (3) Click the Activate button to continue.



Activate

Manage Licenses


Activate

My Serial Number: 662E-DE07-0000-0050-8DBE-74A4-0000-0030

Product	Language	Expiration	Licence Status	Response XML
GstarCAD 2020 Professional Stand-alone	English	Permanent	Initialized	

Click "Activate" to activate your product.

(4) Click the Choose File button and select the request file you have saved and click the Submit button to continue.



Activation

662E-DE07-0000-0050-8DBE-74A4-0000-0030

Request XML file

Choose File

 662E-DE07-0000-0050-8DBE-74A4-0000-0030.xml

Generate the trusted storage activation request as a XML file on the client machine. Load that file here.

Submit

Locate file and click Submit.

(5) Click the Download button and save the license file (Response XML File).



Download Response XML File

To activate the product, please download the Response XML file.

[Download](#)

[Click here](#) to return home.

4. Back to the GstarCAD License Activation wizard, please click the LOAD button and select the license file you have just saved, and then click the Activate button.

GstarCAD License Activation

License Key(L)

Online Activation(O)

Manual Activation(M)

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If there is a license of higher version existing please [ACTIVATE](#) it directly. For a new activation please input license key and move to next steps.

License Key

662E DE07 0000 0050 8DBE 74A4 0000 0030

1. [GENERATE](#) request file

2. Upload request file to <http://support.gstarcad.net/fixnet/login.html> and get license file (or send request file to your local distributor / reseller from whom you purchased GstarCAD products and get license file)

3. [LOAD](#) license file and click Activate button

D:\GstarCAD\GstarCAD 2020\662E-DE07-0000-0050-8DBE-74A4-0000-0030.xml

[Activate](#)

5. After a few seconds, the following message window appears. Click the OK button to finish the activation.



Online URL:

<https://kb.gstarcad.com.my/article/offline-upgrade-gstarcad-on-the-same-computer-1264.html>