

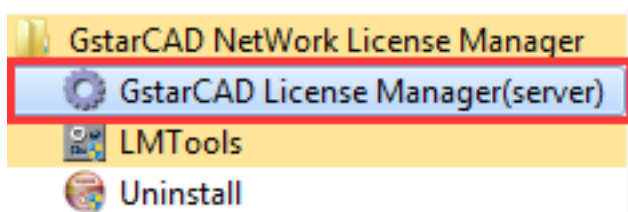
GstarCAD server license offline deactivation, legacy 2013 - 2019

1149 GstarCAD Malaysia July 6, 2021 [Activate / Deactivate](#) 0 4489

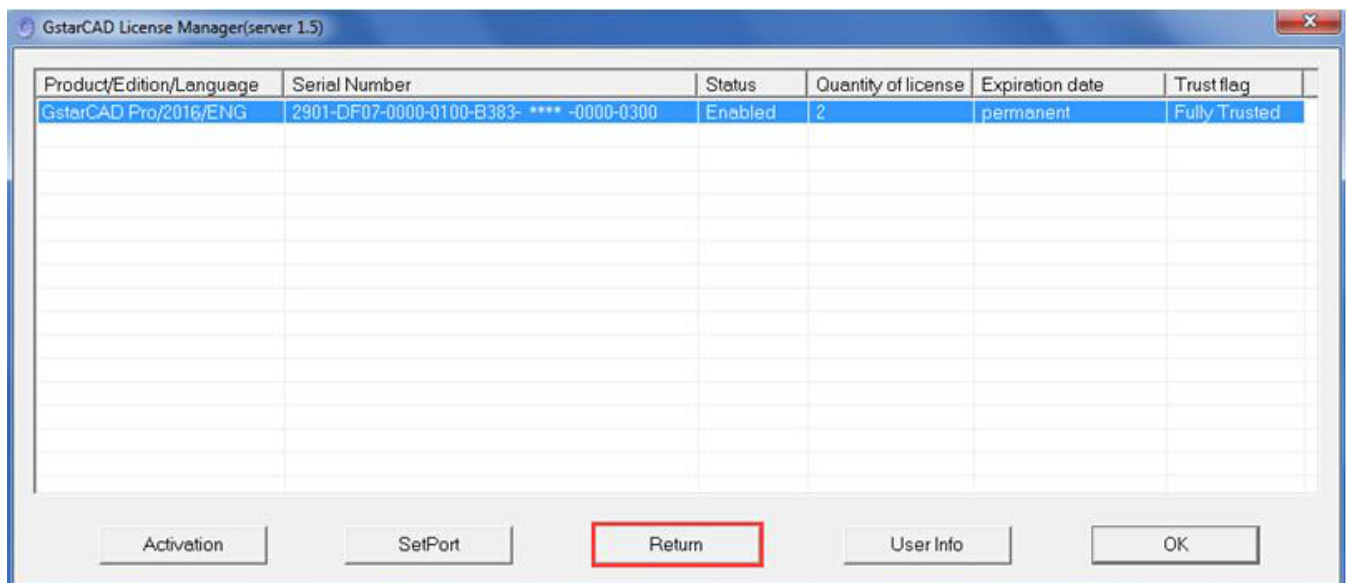
Network (Flexnet) Off-line Return the license

Instruction: if your computer can not connect to the internet, you could use another one with internet connection helping you to return the license.

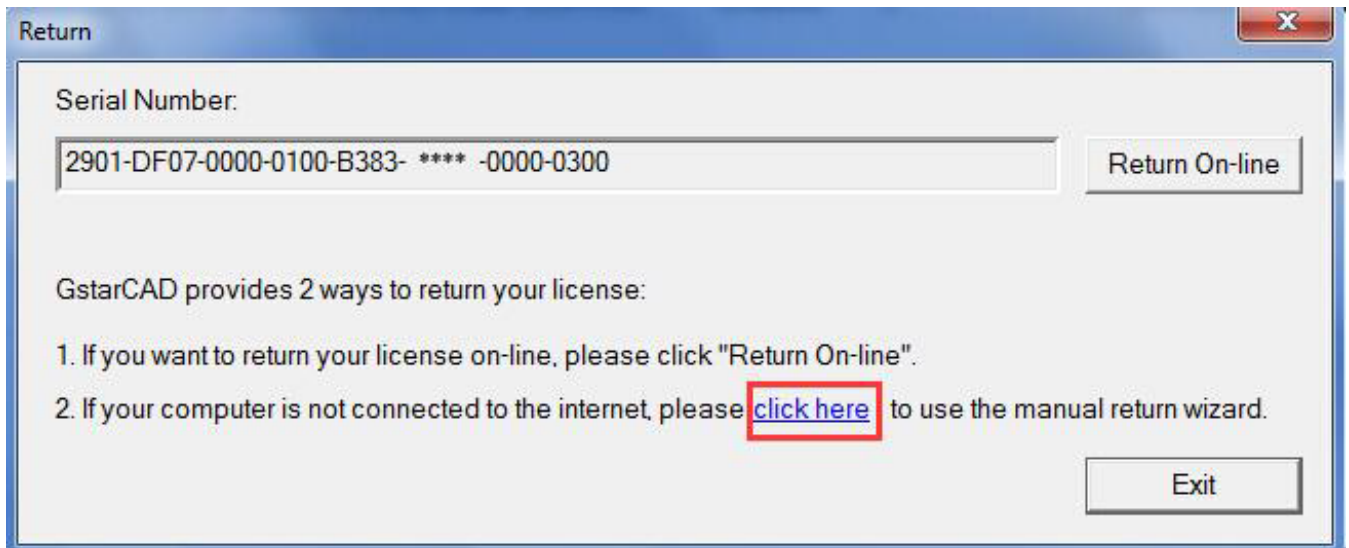
Click “GstarCAD License Manager (server)” from Windows Start button> **All Programs > GstarCAD Network License Manager.**



The following window will pop up. Then select the license you want to return and click the “**Return**” button.



Click the “**click here**” button to open the manual return wizard.

A screenshot of a Windows dialog box titled "Return". It has a blue title bar with a close button (X) in the top right corner. The main area is light gray. At the top, it says "Serial Number:" followed by a text input field containing "2901-DF07-0000-0100-B383- **** -0000-0300". To the right of the input field is a button labeled "Return On-line". Below this, it says "GstarCAD provides 2 ways to return your license:". There are two numbered instructions: "1. If you want to return your license on-line, please click 'Return On-line'." and "2. If your computer is not connected to the internet, please [click here](#) to use the manual return wizard." The text "click here" is underlined and blue, and is enclosed in a red rectangular box. At the bottom right is a button labeled "Exit".

Return

Serial Number:

2901-DF07-0000-0100-B383- **** -0000-0300

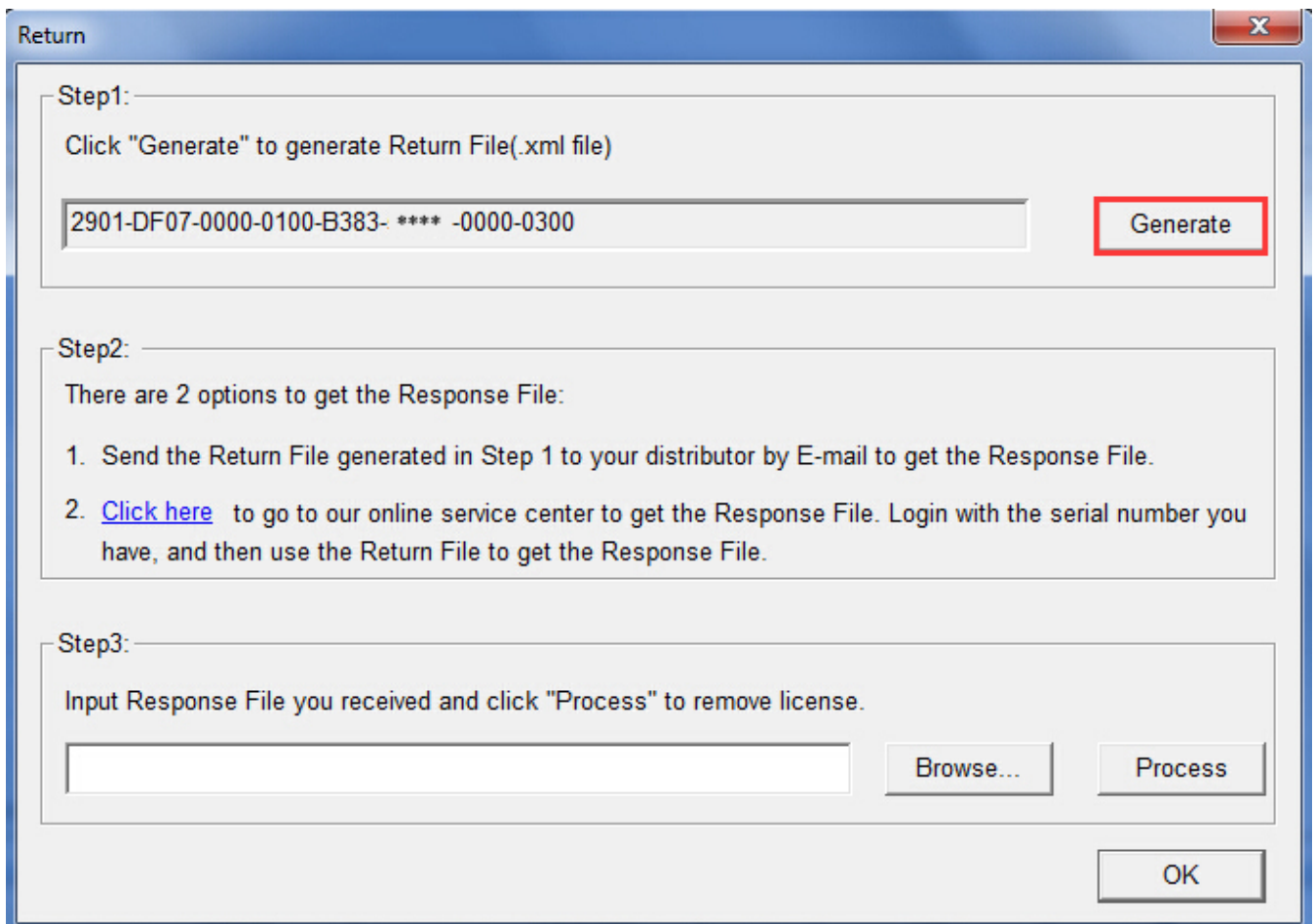
Return On-line

GstarCAD provides 2 ways to return your license:

1. If you want to return your license on-line, please click "Return On-line".
2. If your computer is not connected to the internet, please [click here](#) to use the manual return wizard.

Exit

Follow the Return wizard. Please click “**Generate**” to get the Return File which named by Serial Number with “.xml” extension and save it to the local computer.

A screenshot of a Windows dialog box titled "Return", which is a multi-step wizard. It has a blue title bar with a close button (X) in the top right corner. The main area is light gray and divided into three sections: Step1, Step2, and Step3. Step1: The text "Step1:" is followed by a line. Below it, it says "Click 'Generate' to generate Return File(.xml file)". There is a text input field containing the same serial number as the first dialog: "2901-DF07-0000-0100-B383- **** -0000-0300". To the right of the input field is a button labeled "Generate", which is enclosed in a red rectangular box. Step2: The text "Step2:" is followed by a line. Below it, it says "There are 2 options to get the Response File:". There are two numbered instructions: "1. Send the Return File generated in Step 1 to your distributor by E-mail to get the Response File." and "2. [Click here](#) to go to our online service center to get the Response File. Login with the serial number you have, and then use the Return File to get the Response File." The text "Click here" is underlined and blue. Step3: The text "Step3:" is followed by a line. Below it, it says "Input Response File you received and click 'Process' to remove license." There is a text input field. To the right of the input field are two buttons: "Browse..." and "Process". At the bottom right of the dialog is a button labeled "OK".

Return

Step1:

Click "Generate" to generate Return File(.xml file)

2901-DF07-0000-0100-B383- **** -0000-0300

Generate

Step2:

There are 2 options to get the Response File:

1. Send the Return File generated in Step 1 to your distributor by E-mail to get the Response File.
2. [Click here](#) to go to our online service center to get the Response File. Login with the serial number you have, and then use the Return File to get the Response File.

Step3:

Input Response File you received and click "Process" to remove license.

Browse... Process

OK

Go to another computer with internet connection and use the Return File to acquire the Response File via one of the two options as follow.

Option 1: E-mail You can send the Return file to your distributor to get the Response File.

Option2: [online service You can go to the GstarCAD online service center](#)

Option 1

E-mail You can send the Return file to your distributor to get the Response File.

Option 2

[Online service You can go to the GstarCAD online service center](#)

Take the Response XML File back to your computer and continue. Follow the Return wizard and click the “**Browse**” button to select the Response XML File you have just saved, and then click the “**Process**” button.

Return

Step1: _____

Click "Generate" to generate Return File(.xml file)

2901-DF07-0000-0100-B383- **** -0000-0300

Generate

Step2: _____

There are 2 options to get the Response File:

1. Send the Return File generated in Step 1 to your distributor by E-mail to get the Response File.
2. [Click here](#) to go to our online service center to get the Response File. Login with the serial number you have, and then use the Return File to get the Response File.

Step3: _____

Input Response File you received and click "Process" to remove license.

\\nse\2901-DF07-0000-0100-B383- **** -0000-0300-resp-svr-return.xml

Browse...

Process

OK

Click the "OK" button and send the file named by serial number with "return-Validation.xml" extension to your distributor.

Return

Step1: —

Click "Generate" to generate Return File(.xml file)

2901-DF07-0000-0100-B383- **** -0000-0300

Generate

Step2: —

There are 2 options to get the Response File:

1. Send the Return File generated in Step 1 to your distributor by E-mail to get the Response File.
2. [Click here](#) to go to our online service center to get the Response File. Login with the serial number you have, and then use the Return File to get the Response File.

Step3: —

Input Response File you received and click "Process" to remove license.


ense\2901-DF07-0000-0100-B383- **** -0000-0300-resp-svr-return.xml

Browse...

Process

OK

gslmSrv

 Please return XML file to distributor,in order to confirm authorization has been returned.

OK

Click the “OK” button to close the dialog box.

